

## IMPORTANT SAFETY RECALL NOTICE

Re: Defect Information Report by Manac Inc. ("Manac")  
Transport Canada Recall # 2025-267  
Date the notice was sent to Transport Canada: May 16, 2025  
Defect in Waltco-branded ZS-MK2 Series Slide Liftgates

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The trailers affected by this recall campaign are as follows:

Model(s)	Dry vans on which Waltco-branded ZS-MK2 series slide liftgates were installed
Model Numbers	94253BC11, 94236A311
Make(s)	Manac®
Years	2024, 2025

This notice is published in accordance with the requirements of the [Motor Vehicle Safety Act](#). We wish to inform you that the trailers identified above may be non-compliant with the requirements of the [Motor Vehicle Safety Regulations](#) and that the non-compliance could affect the safety of a person.

Following receipt of a notice of safety recall from our supplier Hiab USA Inc. ("Hiab") (NHTSA Recall No. 25E025) in connection with Waltco-branded ZS-MK2 series slide liftgates imported from Z-Lyften Produktion AB that may contain a safety-related defect involving the cylinder-pivot pin. Therefore, Manac has determined that a defective part which relates to motor vehicle safety may exist in certain trailers registered in Canada and manufactured in Saint-Georges, Quebec (Canada).

### Description of defect:

Manac, extend a voluntary safety recall campaign to trailers on which Manac installed Waltco-branded ZS-MK2 series slide liftgates imported from Z-Lyften Produktion AB models ZS-33 or ZS-44. On affected liftgates, the cylinder-pivot pin may not have had adequate lubricant penetration during manufacturing. Cylinder-pivot pins with limited lubrication can in some circumstances result in the pin seizing in the bore, potentially causing the liftgate to malfunction or to fail under a load.

### Risk for human safety:

In the event of a tailgate failure, this increases the risk of injury to the operator, who could fall and suffer serious injury.

### Precautions you should take:

We ask you to stop using the trailers affected by this recall campaign and to promptly contact the Manac or Hiab warranty department in order to proceed with the repair of the defect.

### Remedial actions/measures:

Repairs must be carried out by an authorized service center. For a list of authorized service centers, click on the following link [Hiab dealers and service point | Hiab | Hiab](#). You can also contact the Hiab or Manac warranty department to help you find the nearest service center. Hiab is voluntarily carrying out this



recall campaign, at no cost to owners. If you have already paid to have your trailer repaired in relation to the present recall, you may be eligible for reimbursement by Hiab of the charges you paid for the correction.

We apologize for any inconvenience this safety recall may cause, but safety is our first concern.

Contact us:

Please do not hesitate to contact the warranty department of Hiab at 1-440-601-8852 or via [waltco.support@hiabtechline.zendesk.com](mailto:waltco.support@hiabtechline.zendesk.com) if you have any questions regarding the foregoing or with Marco Vachon or Hans Lavoie from Manac at 1-800-361-7900 or via email at: [garantie@manac.com](mailto:garantie@manac.com).

Please do not hesitate to contact Manac's warranty department if you have any concerns about the safety of a trailer or to inform us of any transfer of ownership of a trailer or change of address.

Thank you for your cooperation.

Manac inc.

Last update: June 6, 2025

\*Please note that information related to safety recalls prior to January 1, 2025, is not available on the Manac website. However, you can consult it directly on the Transport Canada website, at [Search - Canada.ca](#), or contact us directly.